

**WHY SERVICE
YOUR CAR
AT HONDA?**



We want your Honda ownership experience to be the very best it can be. Even if it's out of warranty, regular care and servicing help to preserve your car's safety, performance, reliability and resale value.

We have professional and highly trained Honda technicians who know your vehicle inside out. We also have access to specialised Honda Computer Diagnostic Equipment for diagnosing vehicle fault codes and running software checks if needed, and will only use genuine Honda parts.

Every time you service your car with us, our records will be updated with mileage and the work done. This way we will be able to remind you ahead of time when key service items are due.

TRUST HONDA GENUINE SERVICE AND HONDA GENUINE PARTS TO PROTECT THE VALUE, SAFETY AND QUALITY OF YOUR HONDA AND KEEP IT IN TOP CONDITION.

45

STARTCARE

BASIC

45-POINT

SERVICE

PACKAGE

STARTCARE IS OUR BASIC 45-POINT SERVICE, SAFETY & OPERATIONAL CHECK PACKAGE. DESIGNED FOR OLDER HONDA VEHICLES NOT UNDER WARRANTY

We'll check your vehicle's operation and systems.

We'll use only genuine Honda parts, oils and fluids specifically designed and tested for your car.

We'll let you know if any additional work outside the service package is required, before we do anything.

We'll return your car checked and ready to go.

STARTCARE SERVICE, SAFETY & OPERATIONAL CHECK PACKAGE

Our basic service is about physically doing certain things to maintain your car like replacing the engine oil and oil filter, and also running operational and safety checks to see that key components are in good condition. If we find anything unusual or an item which needs further attention, we will discuss this with you first before any work is undertaken.

WHAT WE DO:

- 1 Visually inspect front brakes
- 2 Visually inspect rear brakes
- 3 Reset all tyre pressures including spare tyre or check TRK expiry date
- 4 Reset tyre pressure monitoring system
- 5 Measure & record the tyre tread depths
- 6 Drain engine oil
- 7 Replace oil filter
- 8 Replace engine oil
- 9 Change sump plug washer
- 10 Torque sump plug
- 11 Top up differential fluid as required
- 12 Fill window washer bottle
- 13 Inspect window wiper condition
- 14 Complete road test

WHAT WE CHECK:

- 15 Engine starting performance
- 16 Steering operation
- 17 Brake travel
- 18 All windows are operating correctly
- 19 All gauges, washers & wipers
- 20 Operation of vehicle horn
- 21 Exterior lights, indicators & brake lights
- 22 Brake fluid level & condition
- 23 Clutch fluid level & condition
- 24 Radiator inhibitor condition
- 25 Coolant level
- 26 Transmission oil level & condition
- 27 Air filter element
- 28 Power steering fluid
- 29 All drive belts
- 30 Spark plugs
- 31 Test battery condition & terminals
- 32 Pollen filter
- 33 Front wheel bearings
- 34 Steering rack & joints
- 35 Front suspension joints
- 36 Front brake lines, hoses & shock absorbers
- 37 Rear wheel bearings
- 38 Rear suspension joints
- 39 Rear brake lines, hoses & shock absorbers
- 40 Inspect underbody for signs of oil leakage
- 41 Fuel line including filter – if applicable
- 42 Exhaust & mounts
- 43 Carry out general underbody inspection
- 44 Run engine & check oil light
- 45 Check for oil leaks & recheck oil level

QUESTIONS YOU MAY HAVE:

ISN'T A SERVICE AT HONDA MORE EXPENSIVE?

There are a number of companies offering service packages but make sure you know what is included in the advertised price. StartCare is a Honda Genuine Service, offering a 45 point service, safety and operational check that helps maintain the performance and resale value of your vehicle. Your local Authorised Honda outlet will advise vehicle-specific capped pricing.

WHY IS IT IMPORTANT TO SERVICE MY CAR?

We understand that the cost of servicing your car can be a real burden. However, it's very important that your vehicle is kept in good running order to extend its life. That's why we have developed StartCare. It makes it more affordable to cover all the important items that need to be checked.

HOW DO I KNOW MY BILL WON'T BE A 'SURPRISE'?

We have a vehicle-specific maximum price cap for our StartCare service, so you'll know the base cost up front. As they work through their checklist, our technicians will identify any periodic maintenance or repairs that are required – we will discuss the cost for these with you before doing any further work.

CAN'T MY LOCAL MECHANIC DO THE SAME JOB?

They can. However, with increasingly sophisticated vehicles our trained technicians have access to the latest Honda Computer Diagnostic Equipment to efficiently check systems and diagnose problems if required. Plus they only use genuine Honda parts specifically designed for your car.

WHY COME TO HONDA TO CHANGE OIL AND OIL FILTERS ?

Not all engine oils are the same. As they play a key role in protecting your engine and ensuring its performance, we are very particular about oil. We only use genuine Honda oils which are designed for Honda vehicles and tested extensively to maintain optimum performance, improve fuel efficiency and reduce emissions.