

**WHY SERVICE
YOUR HONDA
AT HONDA?**



We want your Honda ownership experience to be the very best it can be. Regular care and servicing help to preserve your car's safety, performance, reliability and resale value.

We have professional and highly trained Honda technicians who know your vehicle inside out. We also have specialised Honda Computer Diagnostic Equipment for completing software checks, running software updates and access to genuine Honda parts.

Every time you service your car with us, our records will be updated with mileage and the work done. This way we will be able to remind you ahead of time when key service items are due.

TRUST HONDA GENUINE SERVICE AND HONDA GENUINE PARTS TO PROTECT THE VALUE, SAFETY AND QUALITY OF YOUR HONDA AND KEEP IT IN TOP CONDITION.

60

ULTRACARE

PREMIUM

60-POINT

SERVICE

PACKAGE

ULTRACARE IS OUR PREMIUM PACKAGE, GIVING YOU A 60-POINT SERVICE, SAFETY & OPERATIONAL CHECK.

We'll check your vehicle's performance, run software checks and updates if required, and pay special attention to your brakes.

We'll use only genuine Honda parts, oils and fluids, specifically designed and tested for your car.

We'll let you know if any additional work outside the service package is required, before we do anything.

Your car will be returned washed, vacuumed, tyres blacked and ready to go.

ULTRACARE SERVICE, SAFETY & OPERATIONAL CHECK PACKAGE

A premium service is about physically doing certain things to maintain your car like replacing the engine oil and oil filter, and also running operational checks to see that all components are in good condition. If we find anything unusual or an item which needs further attention, we will discuss this with you first before any work is undertaken.

WHAT WE DO:

| | |
|-----------|---|
| 1 | Connect the Honda DST-i diagnostic tool to check vehicle systems |
| 2 | Connect the Honda DST-i diagnostic tool to check for & run software updates |
| 3 | Remove all wheels to access brakes |
| 4 | Remove front brake calipers |
| 5 | Measure front brake pads & record thickness |
| 6 | Clean & lube front brake pad slides, caliper pins & reassemble |
| 7 | Remove rear brake calipers or drums (*HR-V EPB rear visual only) |
| 8 | Measure the thickness of rear linings & record |
| 9 | Clean & lube rear brake pad slides, caliper pins & reassemble |
| 10 | Adjust the handbrake |
| 11 | Lube front bonnet catch |
| 12 | Lube rear boot catch |
| 13 | Reset all tyre pressures including spare tyre or check TRK expiry |
| 14 | Reset tyre pressure monitoring system |
| 15 | Measure & record the tyre tread depths |
| 16 | Drain engine oil |
| 17 | Replace oil filter (*Turbo models turbo B service only) |
| 18 | Replace engine oil |
| 19 | Change sump plug washer |
| 20 | Torque sump plug |
| 21 | Top up differential fluid as required |
| 22 | Lube door hinges, clean check straps & check door handles' operation |
| 23 | Fill window washer bottle |
| 24 | Inspect window wiper condition |
| 25 | Complete road test |

WHAT WE CHECK:

| | | | |
|-----------|--|-----------|--|
| 26 | Engine starting performance | 56 | Fuel line including filter – if applicable |
| 27 | Steering operation | 57 | Exhaust & mounts |
| 28 | Brake travel | 58 | Carry out general underbody inspection |
| 29 | All windows are operating correctly | 59 | Run engine & check oil light |
| 30 | All gauges, washers & wipers | 60 | Check for oil leaks & recheck oil level |
| 31 | Operation of vehicle horn | | |
| 32 | All interior lights | | |
| 33 | Exterior lights, indicators & brake lights | | |
| 34 | Heater & air conditioning system | | |
| 35 | Operation of all seat belts | | |
| 36 | Brake fluid level & condition | | |
| 37 | Clutch fluid level & condition | | |
| 38 | Radiator inhibitor condition | | |
| 39 | Coolant level | | |
| 40 | Transmission oil level & condition | | |
| 41 | Air filter element | | |
| 42 | Power steering fluid | | |
| 43 | All drive belts | | |
| 44 | Spark plugs | | |
| 45 | Check & test battery condition & terminals. Recharge IMA / e:HEV hybrid battery to full charge – if applicable | | |
| 46 | Pollen filter | | |
| 47 | Front wheel bearings | | |
| 48 | Steering rack & joints | | |
| 49 | Front suspension joints | | |
| 50 | Front brake lines, hoses & shock absorbers | | |
| 51 | Rear wheel bearings | | |
| 52 | Rear suspension joints | | |
| 53 | Rear brake lines, hoses & shock absorbers | | |
| 54 | Inspect underbody for signs of oil leakage | | |
| 55 | Inspect driveshaft boots | | |

**WE'LL RETURN YOUR
CAR WASHED, VACUUMED
AND TYRES BLACKED,
READY TO GO**

QUESTIONS YOU MAY HAVE:

ISN'T A HONDA SERVICE MORE EXPENSIVE?

A number of companies offer service packages, but make sure you know what is included in the price. Our UltraCare Service is an extensive 60-point service, safety and operational check. Your local Authorised Honda outlet will advise vehicle- specific capped pricing.

WHAT HAPPENS AT AN ULTRACARE SERVICE?

Our technicians do physical work on your car, such as replacing oil and oil filters. We remove brake callipers and pads to thoroughly inspect, measure, clean and relubricate all moving components. This ensures optimum braking performance, fuel efficiency, and reduced brake pad wear. Visual and computer diagnostic checks ensure that everything is in perfect working condition.

HOW DO I KNOW MY BILL WON'T BE A 'SURPRISE'?

We have a vehicle-specific maximum price cap for our premium UltraCare service, so you'll know the base cost up front. As they work through their checklist, our technicians will identify any periodic maintenance or repairs that are required — we will discuss the cost for these with you before doing any further work.

CAN'T MY LOCAL MECHANIC DO THE SAME JOB?

They can. But with increasingly sophisticated software which controls everything in modern cars, your local mechanic won't have the latest Honda Computer Diagnostic equipment to efficiently check performance, and diagnose problems, or the ability to update your vehicle's software.

WHY COME TO HONDA TO CHANGE OIL AND OIL FILTERS ?

Not all engine oils are the same. As they play a key role in protecting your engine and ensuring its performance, we are very particular about oil. We only use genuine Honda oils which are designed for Honda vehicles and tested extensively to maintain optimum performance, improve fuel efficiency and reduce emissions.